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1. Introduction

The **HYDROCAL-M4** is a compact thermal energy meter that measures the thermal energy used in heating and cooling systems. The meter allows also to aquire, through an external module, the volume measured by up to 2 devices (water, heat, gas, electricity,

HCA) equipped with a pulse emitter. The meter can also be connected to a consumption reading network based on the wired M-Bus, wireless M-Bus and LoraWan protocols.

WARNING!

The first configuration chosen during installation (supply or return pipe) can't be

- ⚠ The top calculation/electronic unit must not be separated from the bottom brass case.
- This meter contains potentially dangerous batteries, handle them with caution and do not disperse the components in the environment.

The installation must be carried out by qualified personnel only. The manufacturer doesn't assume any responsibility for improper installation or damages caused by third parties.

Packaging content

- > HYDROCAL-M4 thermal energy meter
- > Installation Manual
- Antifraud Kit

Storage conditions

The product must be stored in a dry place at temperatures between -20 $^{\circ}$ C and +70 $^{\circ}$ C (even during transport). The duration of the storage should not exceed 1 year.

Combined heating or cooling meters are precision devices and must be protected from shock and vibration.

General information

- > Before proceeding with the installation and configuration of the product, carefully read the instructions in this manual. For further technical clarification, please contact Customer Service.
- > Installation should be carried out exclusively by qualified personnel.
- > The reference standard for the instrument is EN 1434 and Directive 2014/32/EU (Annex MI-004).
- > Any tampering of the meter or removal of the seals will void the

trum ant is FN 1404 and

can be done with the buttons or an Android device with NFC connectivity.

warranty provided.

> Respect the installation point (input or output) of the instrument.

> For proper energy accounting, always respect the mounting type

> The configuration of installation version and unit of measurement

prescribed (inlet pipe installation/ return pipe installation).

2. Safety information

Attention: highlights the instructions to be followed scrupulously for the correct functioning of the combined heat and cooling meter.
 Danger: the chapters marked with this symbol contain information that must be followed carefully to avoid dangerous situations.
 Notes: the notes indicated by this symbol contain tips to keep in mind when using the thermal energy meter.

Read all instructions carefully before proceeding with the installation! Failure to comply with one or more of the procedures contained in the manual can be dangerous and cause damage to property and people. It is recommended to comply with all applicable laws on safety and accident prevention.
 Observe national regulations relating to the measurement of cooling.

- (i) Observe the technical requirements relating to the installation of electrical equipment.
- The instrument complies with the requirements of Directive 2014/30/EU of the European Council on electromagnetic compatibility,
 Directive 2014/35/EU on electrical safety and Directive RED 2014/53/EU.
- (i) If more than one instrument is installed in a unit, the installation conditions must be the same for all instruments to ensure that consumption is billed as possible.

The warranty and validity of the verification become void if the identification plate or the seals applied to the instrument are removed or damaged.

C Remove the device from the package only at the time of installation to protect it from damage and dirt.

⚠ The air transport of active radio devices is prohibited.

Carefully observe the instructions in the data sheet, instruction manual, application notes and lid. Failure to comply with the operating conditions may result in situations of danger and forfeiture of all claims of liability for defects as well as liability based on any guarantees expressly granted. For more information visit the website www.bmeters.com.

△ Dispose of replaced devices and defective components in accordance with current environmental regulations.

	Pay attention to sharp edges in the threads, flanges and measuring tube. Therefore, it is recommended to wear protective gloves.					
♪	The device shall be used in such a way as to minimize the potential for human contact during normal operation. To avoid the > possibility of exceeding radio frequency exposure limits, human proximity to receivers with integrated antenna should not be less than 20 cm (8 inches) during normal operation.					
⚠	> Do not expose the meter to the sun and heat sources. Do not attempt to burn the device.					
⚠	In case of danger of frost, empty the syst	em and, if necessary, remove the meter.				
♪	To clean the device externally use a soft of water. Avoid contact with oils and solvent	cloth and moistened with water. Do not wash w . Do not use alcohol or detergents.	ith high-pressure jets or soak the device in			
♪	Do not damage the casing of the device. I damaged and lose the IP65 degree of pro customer service.	In the event of collisions of blunt objects on the tection. Install in areas protected against impac	e front of the display, it can be irreparably cts. If the protective casing breaks, contact			
(j)	The display turns off. To activate it, press	the button on the device. The display remains	active for 60 seconds.			
(j)	The meter is not suitable for drinking wate has to be as specified by the CEN/TR 169	er but is suitable for circulating water in central 11 regulation.	heating systems. The quality of the water			
Ŧ	Do not twist, wrap, extend or shorten the of the lower-case body.	cables of the temperature probes and the cable	e that connects the electronic unit to the part			
Ŧ	The thermal energy meter can be installed	d only in areas protected from frost.				
Ŧ	The thermal energy meter must be protec	ted against pressure shocks in the pipeline.				
Ŧ	Slowly fill the pipe with water at the end of	of the installation.				
Ŧ	After installing the meter perform a leak te	est of the system.				
Ŧ	Assemble or disassemble the meter only after depressurization of the system.					
Ŧ	The meter does not have lightning protec	tion.				
Ŧ	The meter does not require special protec	tion against electrical interference; however, e	lectromagnetic interference must be avoided.			
Ŧ	If transmission network interfaces are used, especially when cables are routed outside the building, use increased protection against electrical interference.					
Ŧ	Rinse the pipes thoroughly before installing the meter.					
G	The device must be installed pay attention	n to matching the direction of the arrow on the	meter brass body to the direction of the flow.			
G	Avoid collecting air bubbles in the meter of	during the installation process.				
G	The thermal energy meter must not be su	bjected to mechanical stress when installed in	the pipeline.			
G	The meter must be installed in such a way	as to be protected from all impurities and exte	ernal contamination.			
Ŧ	Manually and simultaneously screw the de	evice fittings on both sides, and then tighten in	opposite directions using a suitable tool.			
Ŧ	Remove old seals and clean the sealing su	urfaces.				
Ŧ	😙 Slightly grease the sealing surfaces (use grease approved by MID Standards).					
Ŧ	Mount only the newly supplied gaskets (gaskets should not get in the pipeline). Seals provided on site must be fit for purpose and comply with local guidelines and directives. B METERS disclaim all liability for consequential damage resulting from the use of third- party gaskets, such as corrosion of sealing surfaces and threads.					
Ste	Steps for troubleshooting					
	Problem	Cause	Solution			
	Display off, does not respond to input	The battery may be damaged or discharged				
	Damaged brass case or leakage	Possible external impact or fall	Inform Customer Service			
L	ower body separated by electronic unit	Tampering by third party or strong impacts				
	Open and visible electronic unit	Tampering by third party or strong impacts				

 \triangle Store out of the reach of children.

No consumption is accounted	Tampering by third party, strong external shocks or damage to the flow detection sensor		
Error 12 always present	Damaged temperature probes		
Error 18 or 19 always present	Damaged temperature probes or out of system temperatures limits	Inform Customer Service	
Does not transmit via radio	Failure to pass 5 absolute liters or the batteries may be damaged or discharged		

3. Functionality

The **HYDROCAL-M4** thermal energy meter is equipped with dedicated sections for the measurement of thermal energy of a heating/cooling circuit and the volume measurement given by the domestic hot and cold-water meters.

The meter is suitable for domestic applications with two-pipe

systems, in a thermal power plant or any other compatible application. In residential systems, usually with two pipes systems, the measurement of thermal energy takes place on a single section both in heating and cooling cycle.

The picture below reports a typical connection diagram:



4. Display and buttons

The device is equipped at the front with an LCD and two buttons (T1 and T2), useful for device initialization and readings.

- 1) Eight-digit numeric field;
- 2) Single-digit numeric index (menu level);
- 3) Heating data index;
- 4) Cooling data index;
- 5) Circuit 1-2 pulse emitter (external module);
- 6) Return temperature index;
- 7) Indicator of sub level presence
- 8) Supply temperature index;
- 9) Battery level indicator;
- 10) Faults or NFC/IR active communication indicator;
- 11) Flow presence indicator;
- 12) M-Bus wired communication data index;
- 12+13) M-Bus Wireless data index;
- 13) LoRaWAN communication data index;
- 14) Historical index;
- 15) Pulse value index (k);
- 16) Measurement unit index;
- T1) Levels selection button;
- T2) Scroll button within the selected level.



5. Commissioning

1 The first configuration chosen during installation (supply or return pipe) can't be modified!

Before a functional tests, the procedures indicated in this paragraph must be performed for completing the physical installation phases including the connections.

The device is delivered in *SLEEP* mode. Based on the order, if the installation version and the unit of measurement are already configured, it is necessary to keep T2 button pressed for three seconds to initialize the device.



HERE

If a choice has not been made during the order, the meter must be configured. The configuration of the meter can be performed via buttons or via NFC through android app. If the activation takes place with buttons, the items in the menu will be two:

1) Installation version: select, through the left/right button (T1/T2), the type of installation (supply or return).

Holding down the right button for 3 seconds can temporarily confirm the choice made by switching to level 2 (unit of measurement). If the T1 button is pressed for 3 seconds the thermal energy meter will return to stock mode showing 'SLEEP' on display.

- 2) Units of measurement: select through the left/right button (T1/
- T2), one of the following items, ordered as described below:
- > 1 (Joule)
- > 2 (MJ)
- > 3 (GJ)
- > 4 (KWh)
- › 5 (MWh)

By pressing for 3 seconds the right T2 button you can confirm the choice made by passing directly to the initialization of the device. By pressing the T1 button for 3 seconds the thermal energy meter will return to installation version mode showing 'set Mode' on display. After confirmation in step 2 the thermal energy meter will perform the initialization for heating and cooling accounting. The unit of measurement can be changed later via NFC.

User configuration data can be configured via NFC device and the BMetering NFC Config app. Below the list of data available:

- > All averages values (temperatures, flow rates, etc) are saved every hour.
- The biweekly and monthly historical data, present in level 6, are saved at each occurrence (default: day 1, end of month). if the configured days are the same (example: day 15 or leaving the default values) the data are saved as 'monthly' and therefore will be stored in memory up to 24 previous historical months. If two different dates are selected (example: day 15 for bimonthly historical data and day 1 for monthly historical data) a maximum of



48 values are stored in the device (including 24 previous historical monthly values and 24 previous historical bimonthly values). The range of days selectable are between 1 and 28.

The bi-annual historical data (memory day 1 and 2), present in level 4, are saved and displayed with the format DD/MM/D1 and DD/MM/D2 (where Dx indicates the year of saving). Default: 01/09 for memory day 1 and 30/06 for memory day 2. The range of days/ month selectable are between 1..28 (days) and 1..12 (months).

Procedure for commissioning

- 1) Check that the mounting position of the thermal energy meter and all electrical wiring are carried out correctly
- 2) Check if the device is configured, otherwise set the installation version and the unit of measurement
- Check at level 3 that all configured parameters are correct (heating and cooling data)
- Check that the thermal energy meter, pulse devices, probes etc. are installed correctly (refer to the specific installation manuals for each product)

6. Consultation menu

Displayed data are only for examples.

The consultation menu is divided into 9 levels by a numerical index always visible at the top left of the display.

By pressing the T1 button you can choose the desired level, while pressing the T2 button you can view the sublevels of the preset level.

After 60 seconds without iteration the display turns off. If no button is pressed within 20 seconds (with the display off) the display cycle will start again from level 1. If a button is pressed within 20 seconds (with the display off) the last level consulted will be displayed.

In any level or sublevel, holding down the T1 button for 3 seconds will direct the index to level 1.

To access to a sublevels, where present (indicate by the symbol '-'), it is necessary to hold down the T2 button for 3 seconds. To return

5) Start the heating/cooling system:

- Check the consistency of the reported values (energy and volume)
- > Check in level 2 the instant data
- 6) Check for errors
- 7) Apply installation seals. Apply installation seals. It's recommended to lock the device with a password set through the BMetering NFC Config android app (downloadable from the Google Play Store).

to a main level from a sublevel it's necessary to hold down the T2 button again for 3 seconds.

Each level consists of a brief indication in letters of the data that will be shown after a few seconds in a second screen. Specifically, the cycle will be defined as follows:

- First consultation: 2,5 seconds the indication in letters and 5,5 seconds the data.
- > 2-n consultations: 1 second according to the indication in letters and 6 seconds the data.

() Note: in absence of historical data, levels 6-7-9 will show - - (text). Below, the navigation map of the consultation menu is shown.

Level S1 - Initialization

In this level, based on the order, the configuration of the thermal energy meter (installation version and unit of measurement) is already managed. NFC communication it is disabled in this sleep phase. (i) Note: it's necessary to holding down the T2 button for 3 seconds for the thermal energy meter initialization.



Level S2 - Configuration and initialization

To configure the device please refer to chapter <u>5: Commissioning</u>

In this level, the configuration of the thermal energy meter is managed through buttons before its installation. The "not Set" condition remains active only until no other condition has been selected. When the condition is changed (by pressing T1 or T2) it will no longer appear. Through NFC it is possible to set unit and installation version. If the parameters are not set via NFC, the device



Level 1 - Cumulative values

	HEAF			1
<i>ם</i> אס	Cool	2	00000.000 kwh	1
ΰэ	HEAF			
ט'א	Cool	2		
<i>0</i> '5	<i>AP2</i>	0	0000000 "	
06	For"d		0000000 "	
רט	гЕУЕг		0000000 "	
08	n		0000000 "	
0'9	In 2			
10	LoSt		0000000 "	

.1 Cumulative energy (heating).

I.2 Cumulative energy (cooling).

1.3 Volume useful for accounting (heating).

1.4 Volume useful for accounting (cooling).

1.5 Total accounted volume (heating and cooling).

1.6 Forward accounted volume (heating and cooling).

1.7 Reverse volume accounted (heating and cooling).

1.8 Total value (first additional impulse input) – (only if enabled).

1.9 Total value (second additional impulse input) – (only if enabled).

1.10 Lost volume (heating and cooling).

Level 2 - Instantaneous operating values

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2.1 Instantaneous power (kW).

2.2 Instantaneous power (W) – given per second.

2.3 High resolution energy (heating) – extension value of 1.01 level.

2.4 Actual flow rate.

2.5 Supply temperature.

2.6 Return temperature.

2.7 Temperature difference.

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Level 3 - Configuration (read only)



2.8 CPU temperature (approximately ±3°C accuracy).

3.1 Serial number.

3.2 CRC Calculation firmware (legal part).

3.3 Calculation Firmware Version (legal part).

3.4 Radio Communication Firmware Version (Non-Legal Part).

3.5 Radio Stack Firmware Version (Non-Legal Part).

3.6 Installation version (return or supply).

3.7 Current date.

3.8 Current time.

3.9 Unit of measurement (1= Joule, 2=MJ, 3=GJ, 4= kWh, 5=Mwh).

3.10 IR-MB-PULSE module activation (on, off).

3.10.1 Module serial number.

3.10.2 Module firmware version.

3.10.3 Last connection sequence date.

3.10.4 Last connection sequence date time.

3.10.5 Polling time.

3.10.6 Next module reading (HH.MM.SS).



3.10.7 Number of communications missed.

3.11 Pulse input 1-2 (menu item without data).

3.11.1 Pulse Input 1 (on, off).

3.11.2 Liters/pulse ratio - additional pulse input 1.

3.11.3 Initial input value - additional pulse input 1.

3.11.4 Medium - additional pulse input 1.

3.11.5 Pulse Input 2 (on, off).

3.11.6 Liters/pulse ratio - additional pulse input 2.

3.11.7 Initial input value - additional pulse input 2.

3.11.8 Medium - additional pulse input 2.

3.12 MBUS interface (on, off).

3.12.1 MBUS primary address (heating and cooling).

3.12.2 MBUS secondary address (heating and cooling).

3.12.3 Baud rate MBUS (300, default: 2400, 9600).

3.13 Monthly historical save day (default 01).

3.14 Biweekly historical save day (default 01, biweekly disabled).

3.15 Day and month saving (Memory day 1).

3.16 Day and month saving (Memory day 2).



Level 4 - Yearly history log (day 1 and 2)

	1	^۲ ۱ <i>5.03.202</i> ۱
О I. I d I	Н	
й 1.2 d I	٢	
й I.З d I	1	
0 I.Ч d I	2	
	2	° , 16.0 3.2022
й <u>г</u> .1 d2	Н	
б <u>ч</u> 2.2 d2	٢	
о́ <i>2.3 d2</i>	1	
024 42	2	

Level 5 - Counter data



3.17 Day and month saving (Annual historical data).

3.18 WMBUS mode (AMR, Walk-by, AMR Custom, Off).

3.19 LoRa interface (on, off).

3.20 Display test – All segments on and all segments off (repeat every 2 seconds).

4.1 Memory 1 date of storage.

4.1.1 Heating – cumulative value Memory 1.

4.1.2 Cooling – cumulative value Memory 1.

4.1.3 Additional first impulse input consumption – cumulative value Memory 1.

4.1.4 Consumption according to additional impulse input – cumulative value Memory 1.

4.2 Memory 2 date of storage.

4.2.1 Heating – cumulative value Memory 2.

4.2.2 Cooling – cumulative value Memory 2.

4.2.3 Additional first impulse input consumption – cumulative value Memory 2.

4.2.4 Consumption according to additional impulse input – cumulative value Memory 2.

5.1 Total hours of device life (DDDD.HH.MM).

5.2 Total counting hours (DDDD.HH.MM).



Level 6 - Monthly/biweekly history log

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б 1. I	HERE	
<u>5</u> ا.2	Cool	
б I.Э	In I	
б I.Ч	In 2	
б 1.5	SUP	° 000.00°C
ő <i>1.</i> 6	rEŁ	° 000.00°C
٦. ا	ĽnJ	° 00000° C
ő <i>I.</i> 8	ЯIJСР	
ő <i>1.</i> 9	RIJGF	

Level 7 - Yearly history log



5.3 Total counting hours - heating (DDDD.HH.MM).

5.4 Total counting hours - cooling (DDDD.HH.MM).

5.5 Total counting hours with flow and without a difference of temperature (DDDD.HH.MM).

5.6 Total counting hours without errors (DDDD.HH.MM).

6.1 Date of storage of the monthly history (up to 24 possible values). Default: save at the end of the month, biweekly historical data disabled.

6.1.1 Accounted energy (heating) – cumulative value at monthly historical data.

6.1.2 Accounted energy (cooling) – cumulative value at monthly historical data.

6.1.3 Accounted impulse input 1 – cumulative value at monthly historical data.

6.1.4 Accounted impulse input 2 – cumulative value at monthly historical data.

6.1.5 Average supply temperature – average value at monthly historical data.

6.1.6 Average return temperature – average value at monthly historical data.

6.1.7 Average ambient temperature – average value at monthly historical data.

6.1.8 Average power (Kw) – average value at monthly historical data.

6.1.9Average flow rate (m³/h) – average value at monthly historical data.

7.1 Date of storage of the annual history (up to 12 possible values). Default: save at the end of the year.

7.1.1 Accounted energy (heating) – cumulative value at annual historical data.

7.1.2 Accounted energy (cooling) – cumulative value at annual historical data.



7.1.3 Accounted impulse input 1 – cumulative value at annual historical data.

7.1.4 Accounted impulse input 2 – cumulative value at annual historical data.

7.1.5 Average supply temperature – average value at annual historical data.

7.1.6 Average return temperature – average value at annual historical data.

7.1.7 Average ambient temperature – average value at annual historical data.

7.1.8 Average power (Kw) – average value at annual historical data.

7.1.9 Average flow rate (m³/h) – average value at annual historical data.

Level 8 - Errors and anomalies

8.1 Number of active errors.

8.2 Displaying active errors.

Level 9 - Error log



- 9.1 Active error logs (up to 32 possible values).
- 9.1.1 Date of error storage.

9.1.2 Time of error storage.

9.1.3 Total count error occurrences.

7. Operating mode – Radio activation

This section describes the radio communication management implemented. For the WM-Bus interface there is a test mode that can be activated via NFC (only before the passage of +-5 liters), that allows to verify the correct functioning of the device. With an

NFC command the WM-Bus interface will be enabled for 1 minutes sending standard transmission data every 5 seconds. After this cycle the thermal energy meter will return to the initial mode waiting for the passage of +- 5 liters.

Radio parameters

Wireless MBUS - OMSv4 certified (output configuration Wireless MBUS only). As soon as radio operation mode is activated, the thermal energy meter sends a radio telegram according to Wireless MBUS, T1 mode (unidirectional and synchronous transmission). Preconfigured Radio parameters (AMR and synchronous mode, OMSv4 certified):

- > Transmission frequency: every 200 seconds (current values)
- > Transmission interval: every day, from 0 to 24 h
- > Encryption: disabled (default)
- > No historical data
- > Transmitted data: standard data (heating energy, heating volume), errors, battery value as a percentage
- It is possible to change the configuration into Walk-By or Advanced mode with BMetering NFC Config app:
- > Transmission frequency: configurable (minimum 60 seconds)
- > Transmission interval: from Monday to Friday (optional Weekend), maximum 12 hours per day
- > Possibility to select a 24-hours' time span with the following mandatory conditions:
- > Transmission frequency: > 300 seconds (synchronous)
- > Historical data disabled
- > Encryption: enabled/disabled
- Historical data (12 months)
- > Transmitted data:
- > Standard data (max. 13 bytes): heating energy, heating volume
- > Combined (max 28 bytes): standard data with the addition of optional cooling energy and cooling volume
- > Instantaneous (max. 31 bytes): standard data with the addition of optional instantaneous data
- > Pulses (max. 31 bytes): standard data with the addition of optional data regarding pulse input 1 and 2 (if used)
- > Battery value as a percentage
- > Errors
- > Historical data:
- > 6 months of heating energy
- > 12 months of heating energy
- > 6 months of heating energy and 6 month of cooling energy
- > 12 months of heating energy and 12 month of cooling energy*
- > 12 months of heating energy and 12 months of heating volume*
- > 12 months of cooling energy and 12 months of cooling volume*
- > 6 months of heating energy and 6 months of pulse 1 2
- > 6 months of heating energy and 6 months of cooling energy + 6 months of pulse 1 2*

*non available for the 'Instantaneous Data' package

The transmission of the packets will take place according to the default schedule or chosen by the customer via NFC. An ordered schedule is provided based on the selected WM-Bus packets (default: standard packet every 200 second of transmission). If the transmission is < 200 seconds, the transmission will be asynchronous otherwise synchronous.

8. Operating mode - M-Bus and pulse inputs activation

For wired M-Bus transmission or pulse inputs activation see the separated wired M-Bus or **IR-MB-PULSE** documentation. (1) Note: module compatible from Hydrocal-M4 serial number 05053000.

Radio indicators on display

During the JOIN to the network procedure, if the LoRaWAN transmission has been activated, the radio symbol •)) will flash quickly on the display (at a period of 1 second) until the device reaches the JOINED state and then remains always active. In the case of a failed JOIN the radio symbol turns off.

In the case of wM-BUS mode only after switching +/- 5 liters the M_{Bus} icon will remain permanently active.

In the case of wired M-Bus mode only after switching +/- 5 liters the M-Bus icon will remain permanently active.

The radio icon •))) will flash quickly during a transmission (LoRaWAN or wM-Bus) in cases where the device has reached the JOINED state or when only wM-Bus mode is active.

During the wM-Bus and/or LoRaWAN test procedures, after starting

- the procedure via NFC app, the following cases will be handled: > WMBUS_TEST_MSG: the icon McBus, will remain active for 1
- minutes and will flash quickly on the display (at a period of 1 second) with each wM-Bus package sent. After that time the icon will turn off.
- > LORA_TEST_JOIN: the radio icon •)) will start flashing quickly on the display (at a period of 1 second).

If the join operation was successful, the icon will remain stable for 1 minute and then turn off otherwise it will continue to flash until all join attempts are concluded. In the case of a forced join procedure, after the passage of +-5 liters, the icon will flash throughout the 6 minutes cycle to various SFx and then remain on or off depending on the outcome of the join request. In the case of wired M-Bus mode only (after installing the module) the icon M-Bus will remain permanently active (if the M-Bus module is connected). If the module is installed and impulsive inputs are active, the icon $\mathbf{R}_{\mathbf{n}}$ will activate permanently.

If the module is momentarily disconnected, the icons \mathbf{H}_{12} and \mathbf{M} -Bus will start flashing on the display (1 second intervals) up to

9. Errors and anomalies

a maximum of 4 attempts (based on the default) or on the first successful reconnection. If the module is disconnected both icons described above will be deactivated.

The message 'Mod ON' **ind** on will be shown on the display (for 10 seconds) when the communication procedure between the meter and the module is concluded correctly.

When one or more anomalies occur, the thermal energy meter will report the recorded error and show the following icon on the display \triangle . If the NFC or IR interface is used, the icon will blink for the duration of the communication. The register of all the anomalies present is shown at level 8 of the consultation menu, where the abbreviation Ern followed by two digits identifies the anomaly.



The indication of error codes that are disabled by default (**) can be enabled during the production phase of the thermal energy meter or later via NFC. The following is a list of all error codes:

Temporary: (resets automatically when the correct conditions have been restored)

Permanent:(resettable only via NFC, LORA or MBUS)

Error	Name	Description		
01**	Loss on HCM4	The device detects a continuous flow of >0.5*Qi for 12 hours (default). The alarm resets when the average flow in 5 minutes is below the above threshold.		
02**	Burst	If the flow rate of the meter remains continuously above Qp for 30 minutes, the alar is set. The alarm automatically resets when the flow rate decreases below 0,5*Qp.		
03	Qmax Overflow	The error is triggered after the device operates at a flow rate greater than Qs for 10 consecutive minutes.		
04**	Reverse flow	The error is triggered after a continuous reverse flow of more than 20 liters.		
05**	No consumption	The error is triggered when the flow is not detected for 7 consecutive days.		
06	Reverse installation	Only during the first installation, if the meter starts from 0 liters and a reverse flow >10 liters is detected.		
07**	Qmin Underflow	The device operates at a flow rate <qi and="">QI for 10 consecutive minutes.</qi>		
08-09-10	Reserved	Please contact your dealer		
11	End of battery life HCM4	The error is triggered when the remaining life of the HCM4 battery is less than 1 year.		
12	Probe failure	Failure (short-lived) /tampering on supply or return probe. On display, in level 2, 'Err' will be shown on the screen of the relevant damaged probe(s).		
13-14-15-16	Reserved	Please contact your dealer		
17	RTC Error	The error is recorded when a sudden reset of date and time is detected.		
18	Flow Measurement Out-of-range	Measurement of the supply probe over the measuring range.		
19	Return Measurement Out-of-range	Measurement of the return probe over the measuring range.		
20** Incorrect installation		The error occurs when the probes/device are installed in reverse. Detection takes place for 10 consecutive minutes. The error appears when the following conditions occur: → Device version only 'Heating' (installation on return and supply): (Delta) supply/ return temperature > 0. → Device version 'Heating +Cooling': - (Delta) supply temperature < 15 °C - return temperature > 3°C - (Delta) supply temperature > 40 °C - return temperature > -2.2 °C → Negative with cooling disabled occurs after 10 minutes with continuous active flow, and the thermal delta is negative.		
21	Delta T non-compliant	The error occurs when for 24 continuous hours of zero flow rate the Delta T > 10°C.		
22**	Delta T too low	The error occurs when for 10 consecutive minutes with flow > 0 the delta T is less than the start (1 ° C for heating, 0.2 ° C for cooling).		
23**	Delta T too high	The error occurs when for 10 consecutive minutes with flow > 0 the delta T (heating) > $+50$ °C or delta T (cooling) >40.		

24**	Excessive temperature	The error occurs when ambient temperature higher than +80 °C is detected.
25	Display Overflow	The error is triggered when the energy digits, based on the selected unit, go beyond what is allowed.
26-27	Reserved	Please contact your dealer
28**	No consumption C1	The error is activating when no pulses are detected for 7 consecutive days on the C1 pulse input.
29**	No consumption C2	The error is activating when no pulses are detected for 7 consecutive days on the C2 pulse input.
30**	Loss on C1	The device detects continuous pulses on C1 for 12 hours.
31**	Loss on C2	The device detects continuous pulses on C2 for 12 hours.
32**	Too frequent pulses C1	The error is triggered when too frequent pulses are detected on C1.
33**	Too frequent pulses C2	The error is triggered when too frequent pulses are detected on C2.
34**	Too frequent MBUS readings	The error is triggered when too many MBUS queries are made under the minimum limit of 15 minutes.
35	MBUS disconnected	The error is triggered when MBUS communication is not detected for 2 consecutive hours.
36	Wrong module	The error is triggered when the external module has been removed and a second module is mounted.
37	Module Removal	The error is triggered when the module is not detected anymore.
38	End of battery life module	The error is triggered when the remaining battery life of the module is less than 1 year.
39	Module magnetic fraud	The error is triggered when a magnetic field is detected for an extended period of time.
40	NFC Fraud	The error is triggered when an NFC field is detected for more than some minutes.

**Error detection off by default (can be activated via NFC app or LORA downlink)

10. Battery and replacement procedures

The thermal energy meter constantly monitors the status of the battery (maximum life: 10 years*) and signals the imminent discharge by showing the icon on display

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*The battery life strongly depends on the working time window, set during the configuration process, and on the environmental conditions. Estimation of the battery life is given by the configuration software.

The thermal energy meter uses non-rechargeable batteries that, if misused, can be potentially dangerous. To reduce the risks, you should take the following precautions:

- △ Do not recharge or replace the battery;
- ⚠ Do not open, puncture or damage the batteries;
- △ Do not short-circuit the battery;
- △ Do not expose the battery to temperatures above 85° C;

△ Do not insert into ovens, crush or cut: these actions could cause an explosion or leakage of flammable gases or liquids.

- △ Do not use naked flames near the device;
- \triangle Do not put in contact with water;

△ Do not expose the battery to an extremely low pressure environment which could cause an explosion, a gas or flammable liquids leak;

- Always dispose of batteries in compliance with current regulations;
- Always use original spare parts authorized by the manufacturer;

11. Technical data



Model	Hydrocal M4				
Power supply	Battery (LiMnO2, 2 \times 3.0V) - Maximum duration 10 years (see note on page 15)				
Operating temperature range		from +5 to +55°C			
Storage temperature range		from -2	0 to +70°C		
Degree of protection		I	P65		
Approval		2014/32/EU	MID (Module B)		
, ipplotai		EN	1434		
Environmental class		A (I	E1, M1)		
Measuring temperature range MID certified (heating)		da	°C a +90°C		
Temperature range difference MID certified (heating)		da ΔΘ:	3 K a 90 K		
Measuring temperature range (cooling)*		da Θ: +0.	2 °C a +90°C		
Temperature range difference (cooling)*	da ∆⊝: 0.2 K a 90K				
Accuracy class			2		
	Diameter	qp (m³/h)	Ratio	qi (l/h)	
qp\ qi ratio depending on the diameter and the	DN15	0.6	50:1	12	
nominal flow rate	DN15	1.5	50:1**	30	
	DN20	2.5	50:1**	50	
Counting operating conditions (counting start)		Heating: ∆⊖ ≥ 1K	(counting enabling)		
		Cooling	: ΔΘ ≥ 0.2K		
Potenza Massima misurabile		65	50 kW		
Display		LCD, 8 d	igits + icons		
Units of measurement		J, MJ, GJ	l, KWh, MWh		
Temperature probes		D	igital		
Probe cable length	1.5 m free probe, 1 m internal probe				
Pulse input	2 for impulsive device (external module)				
Max. pulse input frequency	25 Hz (external module)				
Installation	Selectable by the customer, supply or return on request				
Liquid supported	Water				

* The thermal energy calculation for heating application is MID certified. The cooling energy calculation is not compliant with the MID regulation. **On request 100:1

12. Information for the correct disposal of the product

This product falls within the scope of Directive 2012/19/EU on the management of waste electrical and electronic equipment (WEEE). The appliance should not be disposed of with household waste as it is composed of different materials that can be recycled at the appropriate facilities. Inquire through the municipal authority regarding the location of the ecological platforms suitable for receiving the product for disposal and its subsequent correct recycling. The product is not potentially dangerous to human health and the environment, but if abandoned in the environment it negatively impacts the ecosystem. The symbol of the crossed-out bin, present on the label placed on the appliance, indicates the compliance of this product with the legislation on waste electrical and electronic equipment. The abandonment of the equipment in the environment or the abusive disposal of the same are punishable by law.

13. Head Loss Curve



Flow rate (m³/h)

14. Quick menu scheme

	1	
1.1	HEAT	J, MJ, GJ, kWh, MWh
1.2	COOL	J, MJ, GJ, kWh, MWh
1.3	HEAT	m ³
1.4	COOL	m ³
1.5	ABSOLUTE	m ³
1.6	FORWARD	m ³
1.7	REVERSE	m ³
1.8	IN 1	J, MJ, GJ, kWh, MWh, Unit
1.9	IN 2	J, MJ, GJ, kWh, MWh, Unit
1.10	LOST	m³

2		
2.1	POWER H	kW
2.2	POWER S	W
2.3	HEAT	J, Wh
2.4	FLOW	m³/h
2.5	TEMP. SUPPLY	°C
2.6	TEMP. RETURN	°C
2.7	TEMP.DIFFERENCE	°C
2.8	TEMP. AMBIENT.	°C

4			
4.1	MEMORY DAY 1		
4.1.1 HEAT		J, MJ, GJ, kWh, MWh	
4.1.2	COOL	J, MJ, GJ, kWh, MWh	
4.1.3	3 IN 1	Type of pulse	
4.1.4	IN 2	Type of pulse	
4.2	MEMORY DAY 2		
4.2.1	HEAT	J, MJ, GJ, kWh, MWh	
4.2.2	2 COOL	J, MJ, GJ, kWh, MWh	
4.2.3	3 IN 1	Type of pulse	
4.2.4	1 IN 2	Type of pulse	

5			
5.1	METER LIFE	h	
5.2	START COUNTING	h	
5.3	HEATING HOURS	h	
5.4	COOLING HOURS	h	
5.5	NO DELTA HOURS	h	
5.6	NO ERRORS HOURS	h	

3				
3.1	SERIAL NUMBER			
3.2	CRC FW			
3.3	MAIN FW			
3.4	RADIO FW			
3.5	DISPLAY FW			
3.6	INSTALL TYPE	Supply, Return		
3.7	DATE			
3.8	TIME			
3.9	UNIT	1,2,3,4,5		
3.10	MODULE	On, Off		
3.10.	1 SERIAL	Module's serial number		
3.10.	2 FIRMWARE	Module's firmware		
3.10.	3 DATE			
3.10.	4 TIME			
3.10.	5 POLLING	Synchronization interval		
3.10.	6 NEXT	Time until the next synchronization		
3.10.	7 LOST	Communications missed		
3.11	IN 1-2			
3.11.	1 IN 1	On, Off		
3.11.	2 PULSE RATE	Type of pulse		
3.11.	3 START VALUE	Type of pulse		
3.11.	4 MEDIUM	Type of pulse		
3.11.	5 IN 2	On, Off		
3.11.	6 PULSE RATE	Type of pulse		
3.11.	7 START VALUE	Type of pulse		
3.11.	8 MEDIUM	Type of pulse		
3.12	MBUS	On, Off		
3.12.	1 PRIMARY ADDRESS			
3.12.	2 SECONDARY ADDRES	S		
3.12.	3 BAUD RATE	BPS		
3.13	MONTHLY SAVE DAY			
3.14	BIWEEKLY SAVE DAY			
3.15	DATE SAVE MEM1			
3.16	DATE SAVE MEM2			
3.17	DATE SAVE ANNUAL			
3.18	WMBUS TYPE	WB, AMR, AMR CUSTOM, Off		
3.19	LORAWAN	On, Off		
3.20	DISPLAY TEST			

	6				
6.xx* MONTHLY MEMORY 1		MONTHLY MEMORY 1			
	6.xx.′	1 HEAT	J, MJ, GJ, kWh, MWh		
	6.xx.2	2 COOL	J, MJ, GJ, kWh, MWh		
	6.xx.3	3 IN 1	Type of pulse		
	6.xx.4	4 IN 2	Type of pulse		
	6.xx.5	5 AVG. FLOW TEMP	°C		
	6.xx.6	AVG. RET. TEMP	°C		
	6.xx.7	7 AVG. CPU TEMP	°C		
	6.xx.8	AVG. HEAT	W		
	6.xx.9	AVG. FLOW	m³/h		

	7				
7	7.xx* ANNUAL MEMORY 1				
	7.xx.´	HEAT	J, MJ, GJ, kWh, MWh		
	7.xx.2	2 COOL	J, MJ, GJ, kWh, MWh		
	7.xx.3	3 IN 1	Type of pulse		
	7.xx.4	1 IN 2	Type of pulse		
	7.xx.5	AVG. FLOW TEMP	°C		
	7.xx.6	AVG. RET. TEMP	°C		
	7.xx.7	AVG. CPU TEMP	°C		
	7.xx.8	AVG. HEAT	W		
	7.xx.§	AVG. FLOW	m³/h		

	9			
9.xx*		LOG MEM ERRORS		
9.xx.	.1	ERROR DATA		
9.xx.	2	ERROR TIME		
9.xx.	3	ERROR COUNT		

xx* = incremental index

0.7.0.0		5
6.xx.8	AVG. HEAT	W
6.xx.9	AVG. FLOW	m³/h
	8	
8.1	ACTIVE ERRORS	

8.1	ACTIVE ERRORS	
8.xx*	ERRORS CODE	





EU DECLARATION OF CONFORMITY

dichiarazione di conformità CE

Water meter product type/model: **HYDROCAL M4** Modello di contatore per acqua: Name and address of the manufacturer: BMETERS S.r.I. Via del Friuli, 3 – 33050 Gonars (UDINE) ITALY Nome e indirizzo del fabbricante This declaration of conformity is issued under the sole responsibility of the manufacturer. La presente dichiarazione di conformità è emessa sotto la responsabilità del fabbricante. Object of declaration: Heat energy meter single jet Oggetto della dichiarazione: Contatore di energia termica getto singolo Above mentioned object is in conformity with relevant EU Directive No. 2014/32/EU (MID) and 2014/30/EU (EMC) and 2014/35/EU (LVD) harmonization legislation: and 2014/53/EU (RED) and 2011/65/EU (RoHS) L'oggetto sopra menzionato è conforme alla normativa di Direttiva No. 2014/32/UE (MID) e 2014/30/UE (EMC) e 2014/35/UE (LVD) e 2014/53/UE (RED) e 2011/65/UE (RoHS) armonizzazione dell'UE pertinente: Relevant harmonized standards and normative documents and references to the other technical specifications used for declaration: Norme armonizzate pertinenti e documenti normativi e riferimenti alle altre specifiche tecniche utilizzate per la dichiarazione: EN 1434-1:2015+A1:2018 OIML R75-1:2002 ETSI EN 301 489-3 V2.1.1 EN 1434-2:2015+A1:2018 OIML R75-2:2002 IEC 62386-1:2020+AC:2020+A11:2020 EN 1434-4:2015+A1:2018 OIML D11:2013 Par. 11.1 EN 300-220-1 V3 1 1 EN 1434-5:2015+A1:2019 EN 55032:2015+AC:2016+A11:2020+A2:2020 EN 300-220-2 V3.2.1 EN 1434-6:2015+A1:2019 ETSI EN 301 489-1 V2.2.3 Welmec 7.2 rev.5 Name and number of notified body: Parco Scientifico e Tecnologico del Lazio Meridionale scarl Nome e numero dell' organismo notificato: Via Casilina Nord 246 km 68 03013 - Ferentino (FR) Italy Certificate issued: EU type certification in accordance with Module B of Directive No. 2014/32/EU Certificazione UE di tipo in conformità al Modulo B della Direttiva n. 2014/32/UE Certificato emesso: Issue the Certificate No: 035-22-2213 Numero del certificato emesso: Name and number of notified body: Parco Scientifico e Tecnologico del Lazio Meridionale scarl Nome e numero dell' organismo notificato: Via Casilina Nord 246 km 68 03013 - Ferentino (FR) Italy Certificate issued: Certification of production, final product inspection and testing in accordance with Module D of Directive No. 2014/32/EU Certificazione della produzione, ispezione del prodotto finito e collaudo in Certificato emesso: conformità al Modulo D della Direttiva n. 2014/32/UE Issue the Certificate No: IT-030-21-2213 Numero del certificato emesso: Signed by the General Manager Mr. Mauro Budai on behalf of BMETERS S.r.l.: Firma del Direttore generale B. METERS s.r.l. Per conto di BMETERS S.r.I.: Via Friuli, 3 33050 GONARS (UP) C. F. . P

Place and date of declaration issue: Luogo e data di emissione della dichiarazione: Gonars, Italy, January 07, 2025 Gonars, Italia, 07 Gennaio 2025

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